

# **Tell us what you think** We call it feedback







You can tell us what you think about

• our workers



• what we do



You can tell us about places. Like

• where you live



• where you go with our workers.





You tell us about good things we do.

Like your workers

- help you in the right way
- give you time you need
- give you choices
- listen to you.



You can tell us when things are **not** good. Like your workers

- did not help you
- were **not** nice.



You can tell us if you do **not** feel safe with your worker.



We keep what you say private.



- Your information helps us
- do a better job



• change the way we do things



• thank workers who do a good job.



You tell us what you think. It is ok. You will not get in to trouble.





Talk to us.



Call 08 8202 5111 We write down what you say.



A manager can call you back.



Write on the feedback form.

Then give it to a worker

or



Some of our offices have a feedback box. You can put your feedback in the box

or



Post it. You do **not** need a stamp. Reply Paid 2534 Adelaide SA 5000

or



Email

feedback@unitingcommunities.org



## You tell us what you think



You are happy with what we say That is good. You do **not** need to do any thing.

or



You are not happy with what we say. Like

- we do **not** fix the problem
- you do **not** want to tell us what you think.



That is ok. There are other people you can talk to.



## Other people you can talk to



Aboriginal Legal Rights Movement Call 08 8113 3777 or Call 1800 643 222



#### **Disability Advocacy & Complaints**

Call 08 7122 6030



Aged Care Complaints Commissioner

Call 1800 550 552



#### Office of the Commissioner for

#### **Equal Opportunity**

Call 7322 7070

or

Office of the Commissioner for Equal Opportunity

Call 1800 188 163



Go to www.oaic.gov.au



### Health & Community Services

#### **Complaints Commissioner**

Call 08 8226 8666

or

Call 1800 232 007



Legal Services Commission of South Australia

Call 1300 366 424

or

Go to lsc.sa.gov.au



#### **Ombudsman of South Australia**

Call 08 8226 8699

or

Go to www.ombudsman.sa.gov.au



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